

# Streamlining clean energy for residents

October 2025







CIVIC  
CAMPUS

**h&f**  
hammersmith & fulham



## The Civic Campus energy network

- Restoration and extension of Town Hall, 204 new homes across 3 new blocks (over 50% affordable housing), cinema, offices, retail
- West King Street Renewal District Heat Network supplying heating and cooling across the site from the London Aquifer. £2.5m grant won from DESNZ, £5.5m for net zero heat in 14 other H&F buildings.





# Social housing pilot – West Kensington

## Overview:

- 396 homes improved
- Over £59,000 in bill savings for residents
- Less damp & mould
- Healthier homes & better air quality

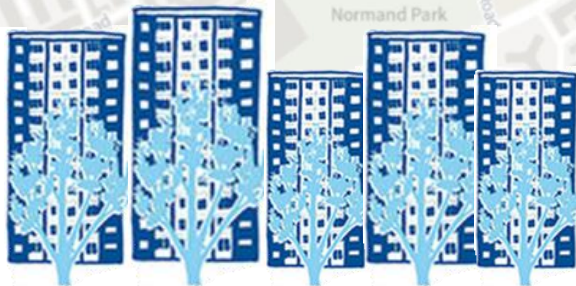


Innovative EnergieSprong  
full future ready  
improvements to 11  
properties



Improvements made to 5  
tower blocks: windows,  
cavity wall insulation, ....

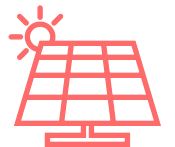
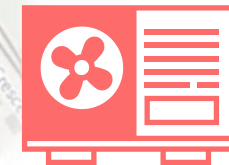
**180 tCO2 pa**



**Bill saving - £154 p/a per home**



**33 tCO2 pa**



Potential for innovative clean heat  
network linked to ECDC

# Social housing where's next?



52 solar panels & home batteries



## Selection criteria:

- Funding available to carry out works
- High density of council owned stock
- Similar housing type
- Large proportion of street properties
- Other options include White City Close, South Fulham, Hammersmith Central

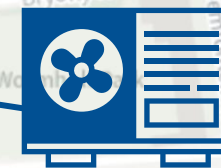
## Wormholt & Old Oak



110 street properties getting improvements such as loft insulation, cavity wall insulation & ventilation improvements



52 homes getting heat pumps



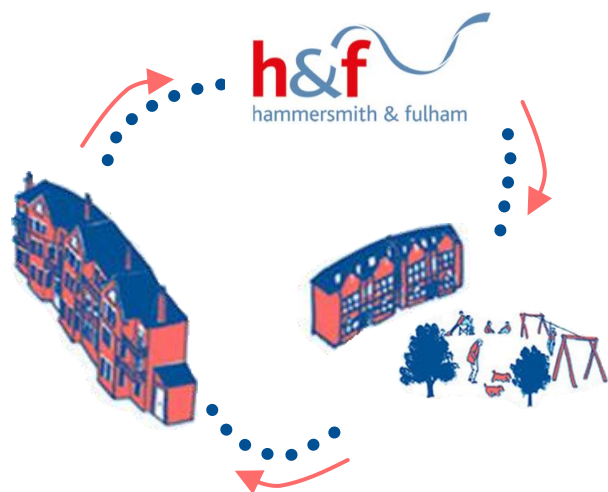
Partially funded through Social Housing Fund including **£20,000 per property** Low-Carbon Heat Incentive requiring **no match funding**





# Tenant Energy Power

## How it works

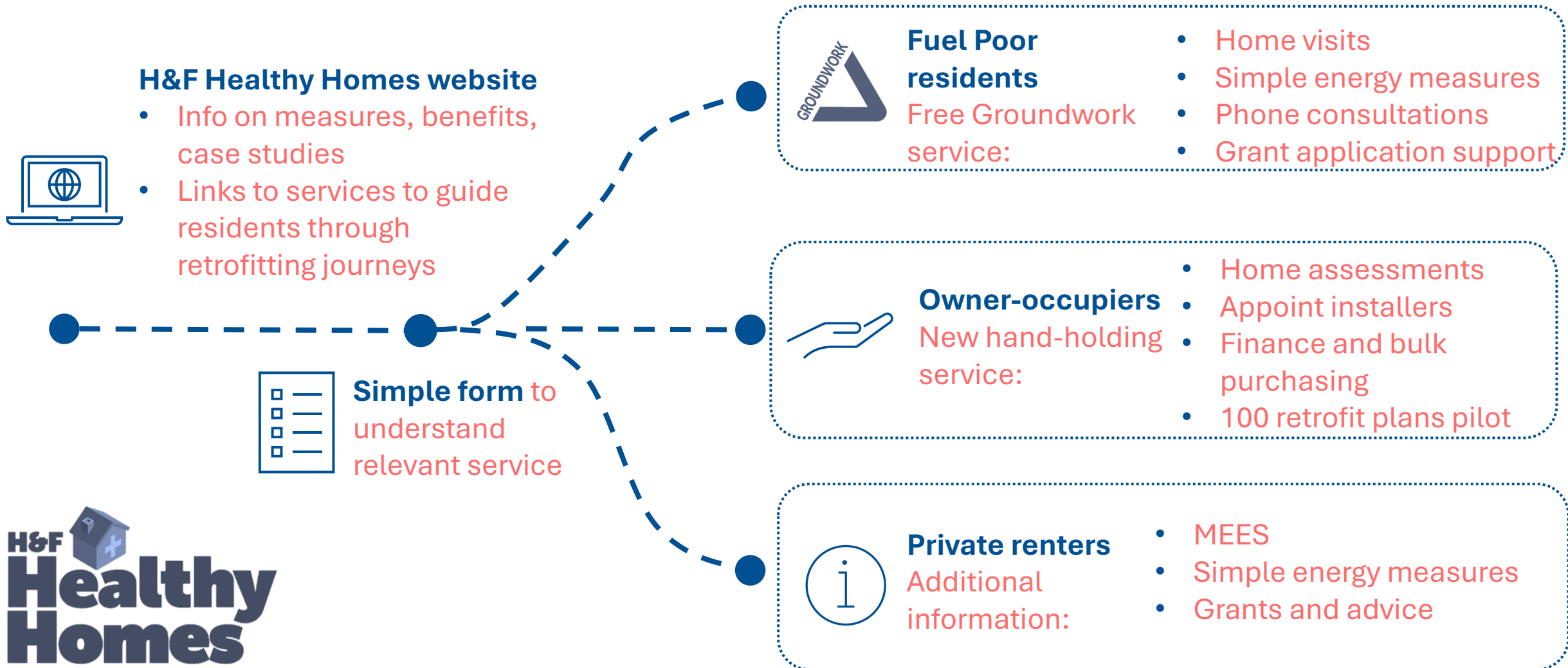


**Benefits residents** – Bill savings, clean heat, savings can be invested into further solar PV or energy saving

**Benefits Council** – Income generation potential from social housing

**Octopus Energy** is able to provide this service. H&F could be the first London borough to do this.

# H&F Healthy Homes: cutting through confusion to guide residents through retrofit



# Healthy Homes 'hand-holding' service

## Suppliers include

**Retrofitworks,  
EcoFurb, Furbnow**

Retrofitworks service  
shown below ▼

## Common features

**Accredited installer networks**

Access to **finance** – green  
loans, mortgages, grants

Cover fabric measures, PV, heat  
pumps, and/or batteries

## Unique features

Retrofitworks offers **bulk purchasing**  
to save money

EcoFurb offers a simple **free online  
assessment tool** prior to full home  
assessment to indicate potential



H&F grants for  
less well-off  
residents to  
catalyse  
action

# Healthy Homes pilot area – Wendell Park

Engagement with schools and trusted community organisations



Establishing community energy champions



Hyper-localised engagement with the community, targeted communications, door knocking

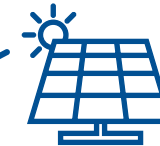
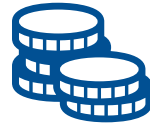


Complete journey hand-holding and finance

Comprehensive support for fuel poor residents



Govt grants



Exciting comms campaign on solar

## Selection criteria:

- Consistent and typical housing type
- Mainly houses
- High proportion of 'able to pay' residents
- Active resident association
- Previous engagement on Climate Action
- Nearby community spaces/ schools

Potential EU H2020 Positive Energy District programme



Using drones to create street level heat loss maps to recommend measures to reduce energy bills



# HFCE Green Energy co-op

H&F set up H&F Community Energy in 2024, allowing residents to **invest from £50** in clean energy projects.

Independent community benefit society

How can H&F help this to **expand and accelerate**?

- Offer roofs – especially maintained schools.
- Engage Academies, businesses and churches
- Promote Community Share offers (the first launched June 2025)



Jack Tizard School



**Benefits residents** – opportunity to invest in solar for everyone  
**Benefits council** – reduces emissions with no upfront cost  
**Benefits schools** – reduces energy bills

# Clean heat is a strategic investment opportunity



The cheapest way to decarbonise heat is often an area-based approach.  
**Heat networks** can unlock this in H&F - **we want more Civic Campuses**

## Heat Networks are:

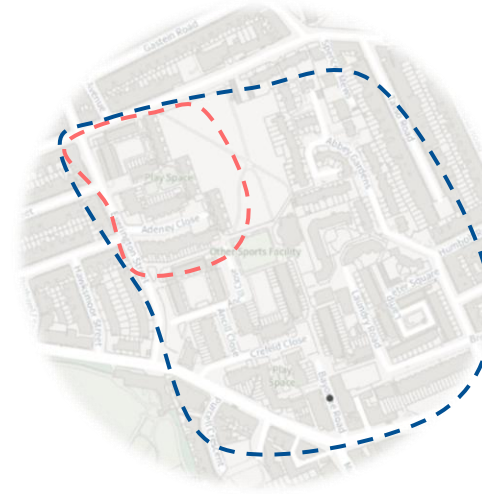
**Supported by UK government** – Heat network zoning regulations expected 2026

**Proven to work** – 66% of Danish homes connected to district heating systems

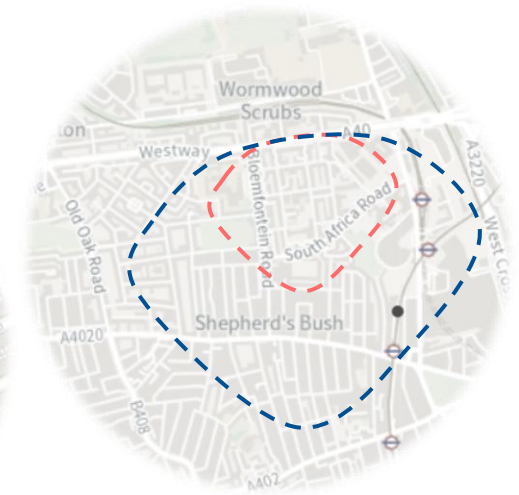
**International interest** – H&F Civic Campus heat network presented in Brussels

**Investable** – positive returns on investment, private finance interest, positive for Industrial Strategy

## Current Work:



**Bayonne & Margravine**  
354 housing buildings, hospital, schools



**White City Estate**  
1385 homes, university

Exploring GLA and government grants to expand to new areas